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# Welcome to your Library!

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## Guide to Services

[www.CincinnatiLibrary.org](http://www.CincinnatiLibrary.org)  
(513) 369-6900



THE  
PUBLIC  
LIBRARY  
of Cincinnati  
and  
Hamilton County

## WELCOME TO YOUR LIBRARY

The Public Library of Cincinnati and Hamilton County has one library card and 41 locations to serve you. Our mission is to connect people with the world of ideas and information. We excel in customer service, anticipate and meet changing needs, assure equal access to resources and services, and are a dynamic force in the community.

## LIBRARY/DEBIT CARDS

Library cards are free to all Ohio residents. Cards are also free to residents of Boone, Campbell, and Kenton Counties in Kentucky with a valid library card from their local library, picture ID, and address verification. You can apply online for a library card at [www.CincinnatiLibrary.org](http://www.CincinnatiLibrary.org).

## THE ANSWER PLACE

Need an answer fast? Quick responses to simple questions are provided by email, phone, fax, and in person. Call (513) 369-6900, or submit on the Library's homepage, [www.CincinnatiLibrary.org](http://www.CincinnatiLibrary.org).

## INTERNET ACCESS

Free wireless internet access is available in the seating areas of all our branches and the Main Library. Free access to the Internet is available at all locations on more than 750 computer stations.

## LOAN PERIODS

- New release films ..... 4 days
- All other DVDs ..... 7 days
- All other materials ..... 21 days
- Digital materials may vary, but displays with title

## LIMITS

- Downloadable songs per week ..... 5
- New release feature film DVDs ..... 10
- All other material ..... No Limit

## RETURNS AND RENEWALS

Items may be returned to any location. All items may be renewed in person, at [www.CincinnatiLibrary.org](http://www.CincinnatiLibrary.org), or by calling 513-369-6900. Materials are subject to varying renewal limits.

## HOLDS

A library cardholder may place a hold on currently unavailable items. Holds may not be placed on new release feature film DVDs or reference materials. A maximum of 50 items may be placed on hold. Once the hold request is filled, items will be held at branches for 5 days before returning to circulation.

## FINES

- Materials for children & teens ..... 5¢ a day
- All other materials ..... 20¢ a day

Sundays and closed holidays are included in the fine calculations. When unpaid fines and charges on overdue materials reach \$10, no additional items may be checked out. Charges for damaged materials will be assessed on an individual basis. Lost materials must be paid for in full.

## EDUCATION & HOMEWORK SUPPORT

The Library offers online and in-person homework assistance at a number of locations, GED practice testing, provides space for volunteer tutors, adult new reader materials, Shared Reading programs, instructional CD-ROMs, GED study guides, contact lists for literacy programs, test proctoring, suggested books appropriate for various reading levels, and English as a second language conversation groups.

## MEETING ROOMS

Meeting rooms are available at many locations for use by groups and individuals who meet the guidelines. Rooms may be reserved in advance by completing the request form at [www.CincinnatiLibrary.org](http://www.CincinnatiLibrary.org).

## PROGRAMS

The Library presents approximately 21,000 free programs every year for all ages. Our online program calendar makes it easy to find a program and register for it. The program calendar is available at [www.CincinnatiLibrary.org/programs/](http://www.CincinnatiLibrary.org/programs/).

## MAILING ADDRESS

800 Vine Street, Cincinnati, Ohio 45202-2009 (513) 369-6900

## WEBSITE

[www.CincinnatiLibrary.org](http://www.CincinnatiLibrary.org)

